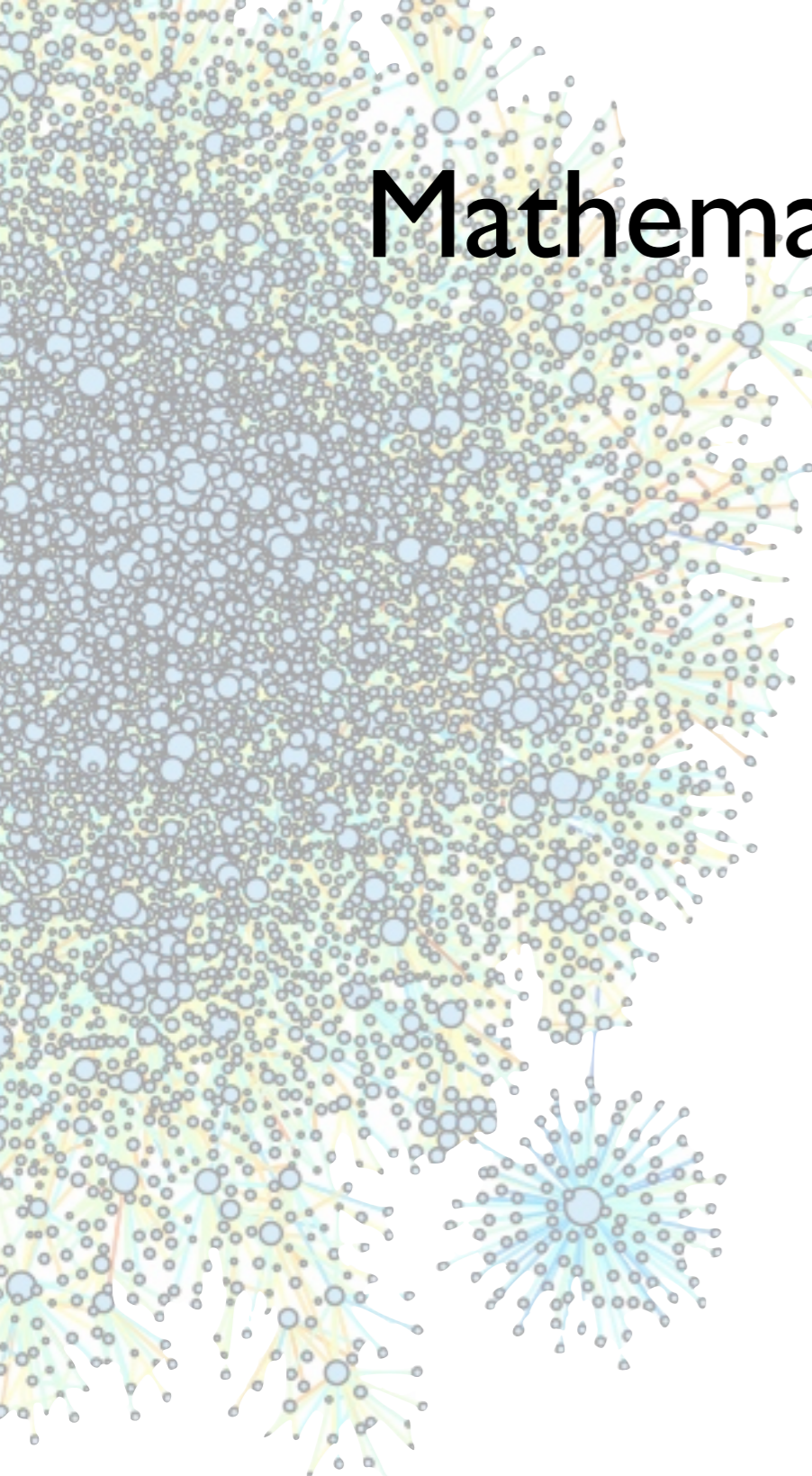


# Mathematical Modeling of Human Communication



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Carlos III de Madrid

Esteban Moro

Rubén Lara



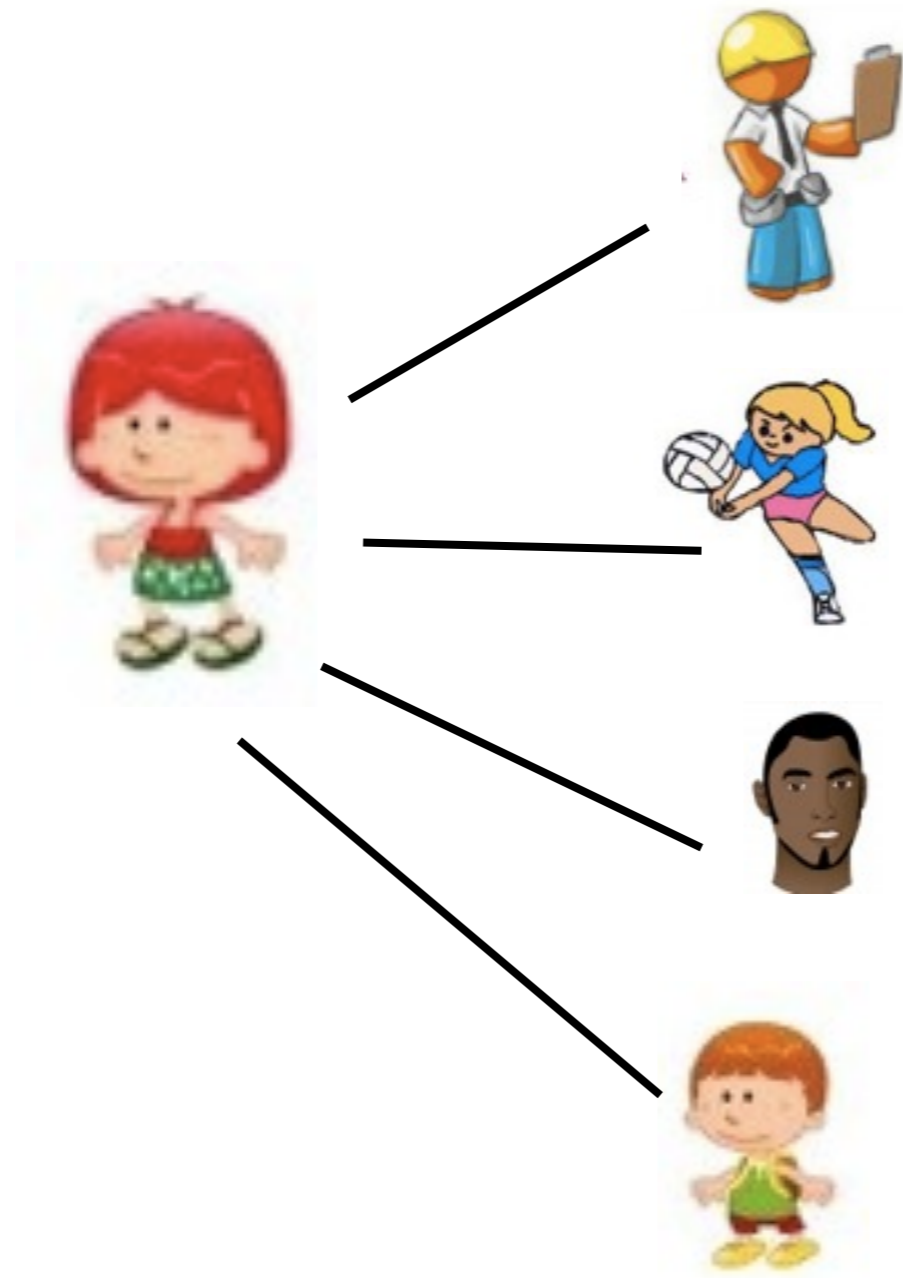
# Our work and relevance for Telefonica

- *Characterize interactions between users*
- *Understand how people communicate*
- *Model (and predict) how information spreads between individuals*

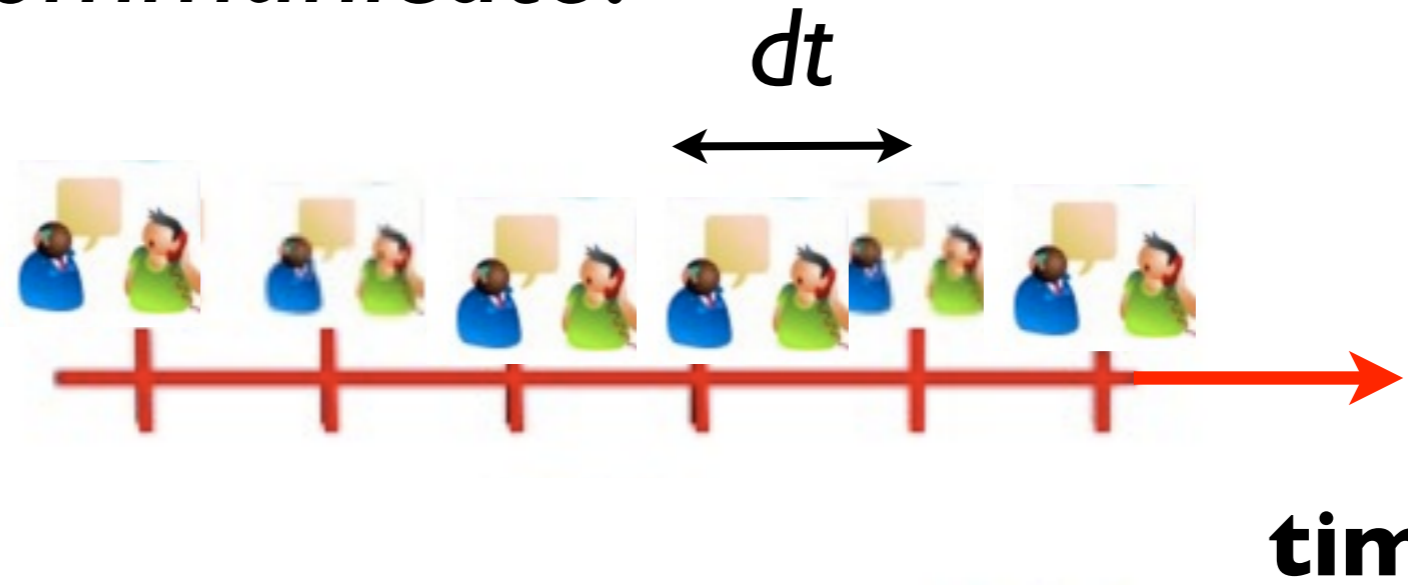
# How do people communicate?

My Contacts

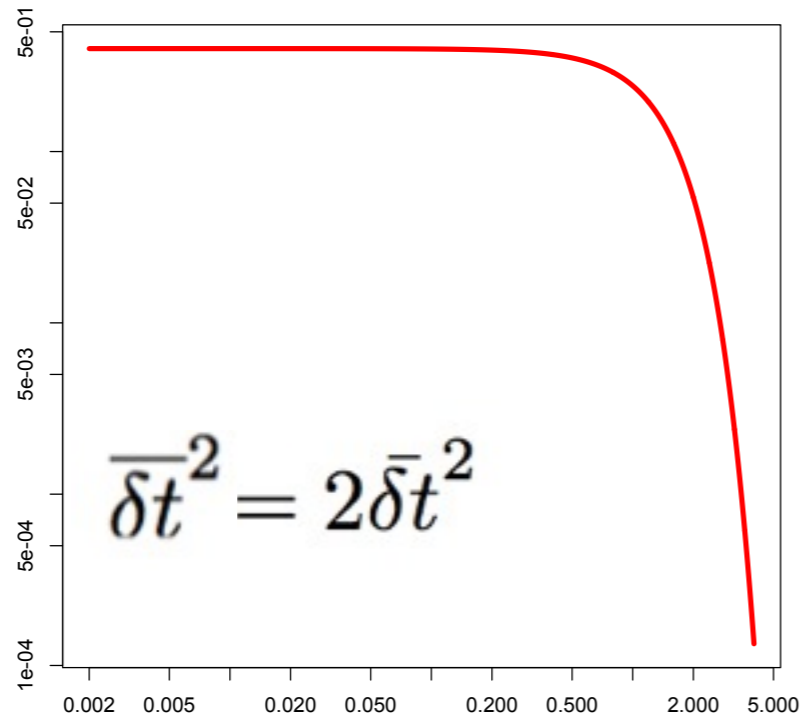
Me



# How do people communicate?



POISSON

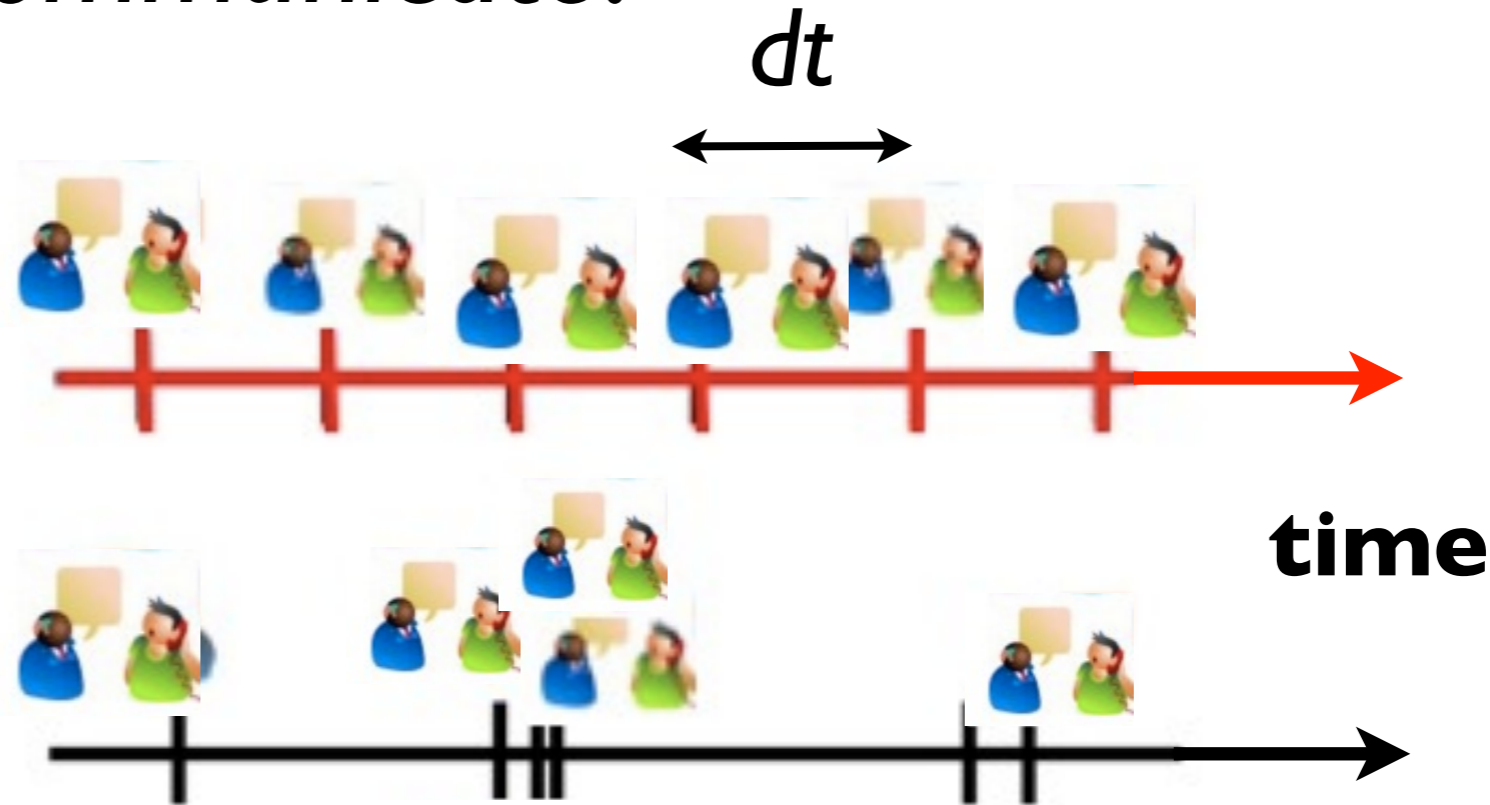


$dt$

# How do people communicate?

Homogeneous

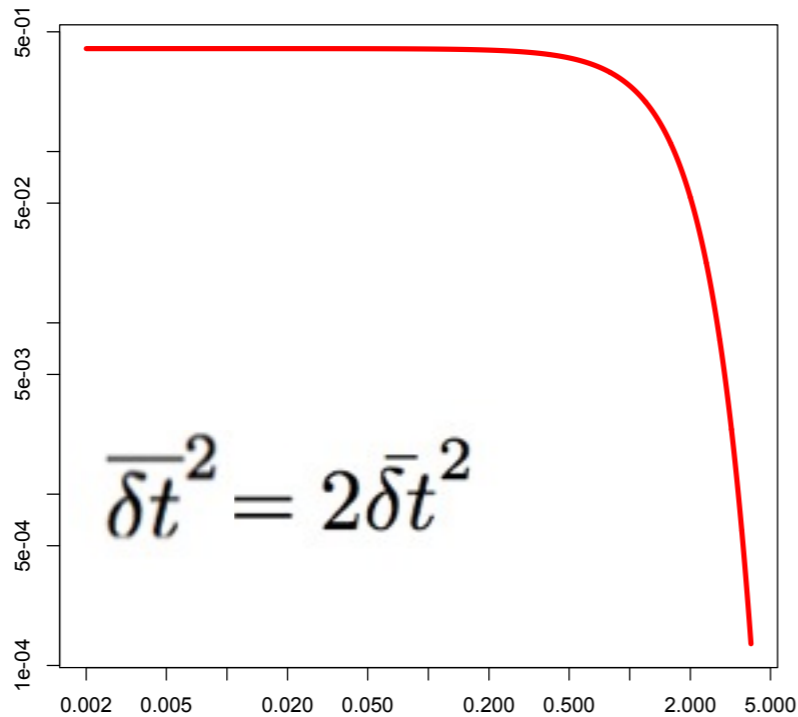
Heterogeneous



POISSON

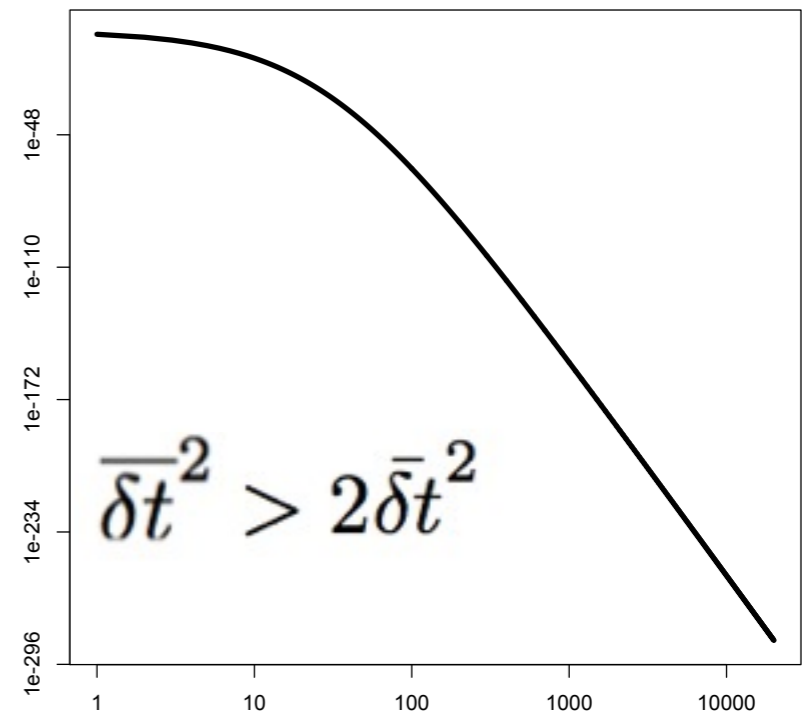
LONG-TAIL

$P(dt)$



$$\overline{\delta t^2} = 2\overline{\delta t}^2$$

$P(dt)$



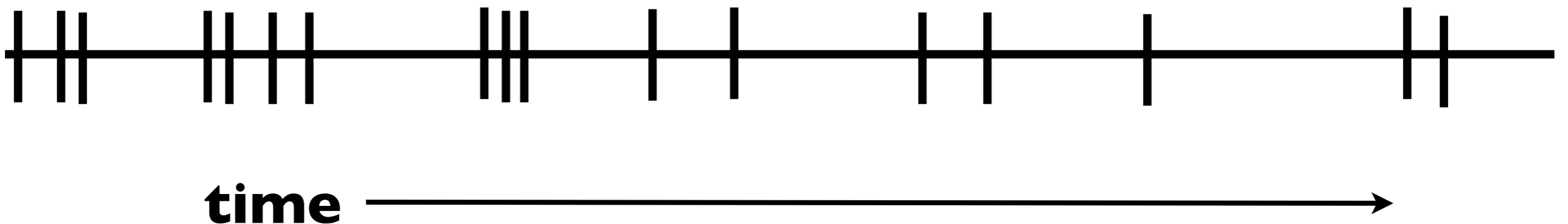
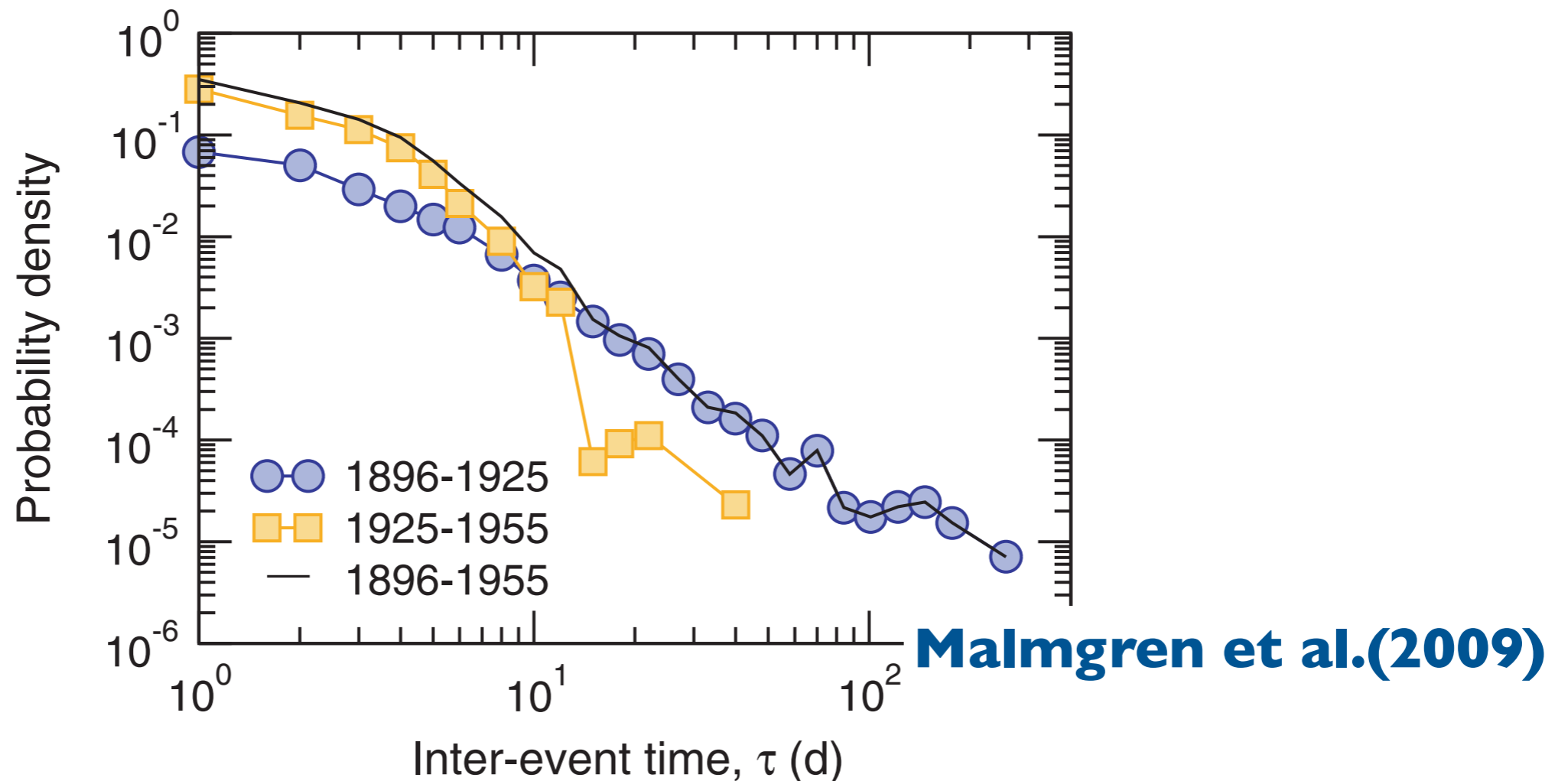
$$\overline{\delta t^2} > 2\overline{\delta t}^2$$

$dt$

$dt$

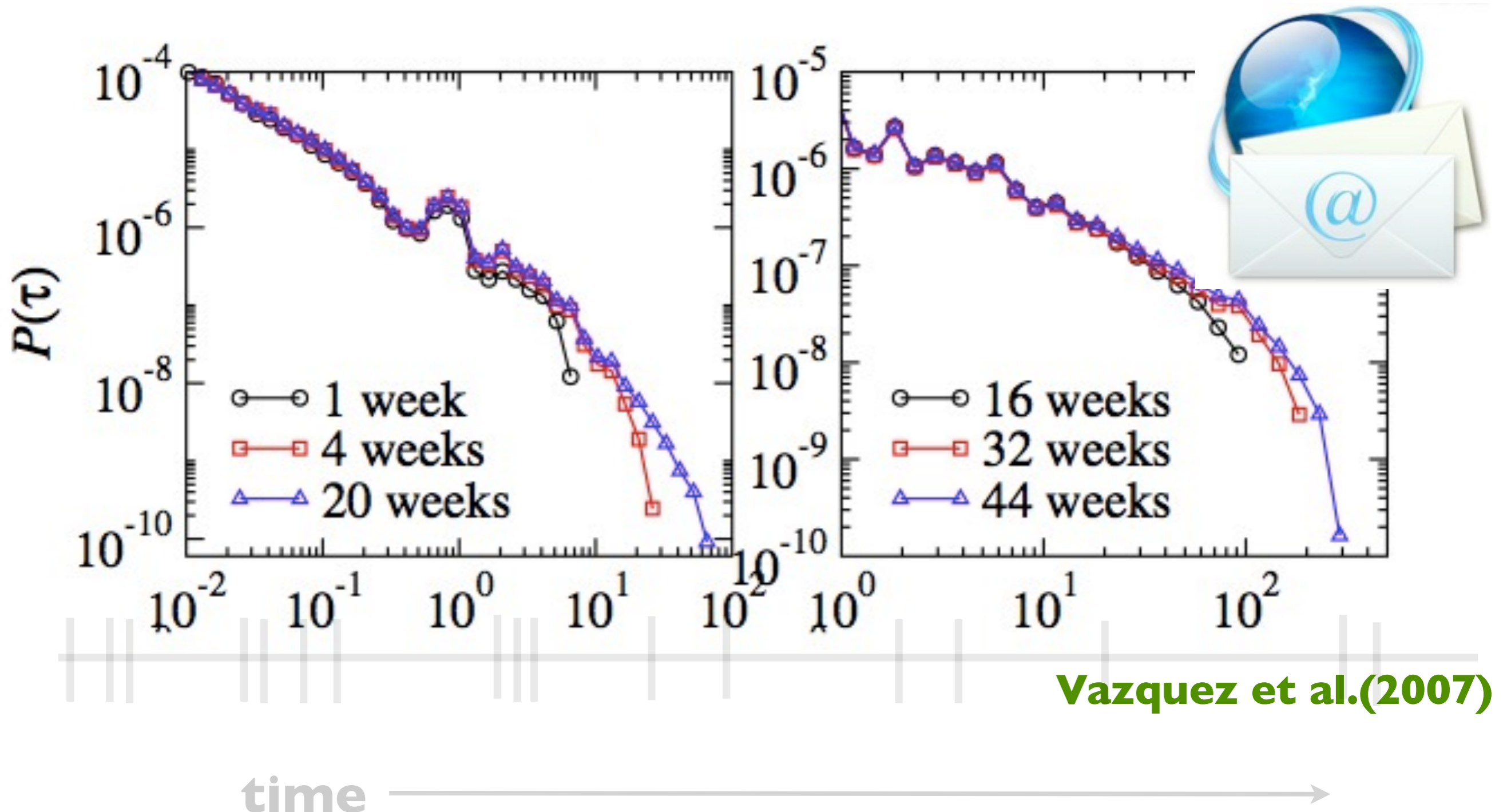
# Human communication happens in cascades of events (bursts)

## Albert Einstein's letter correspondence activity



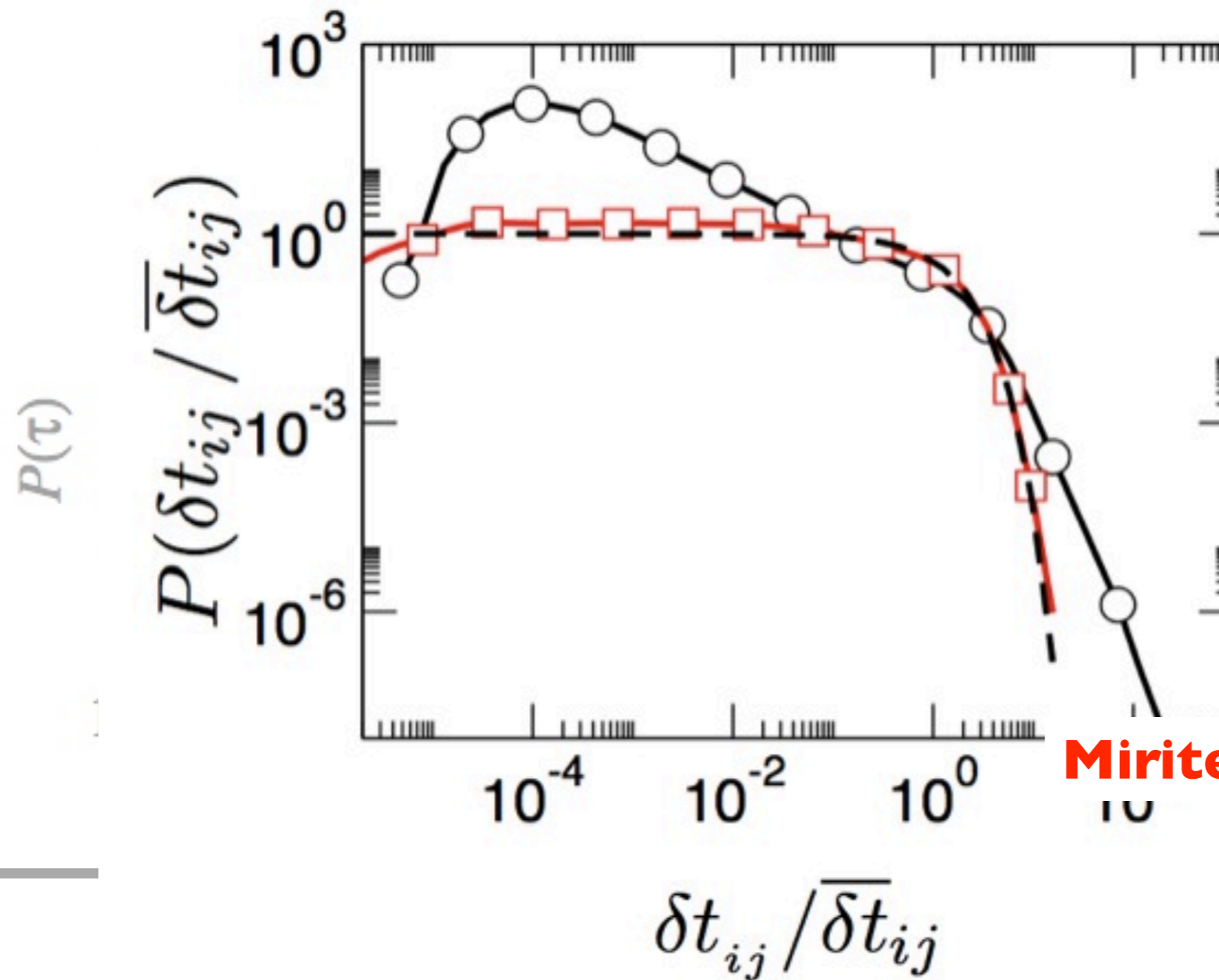
# Human communication happens in cascades of events (bursts)

## E-mails communication



# Human communication happens in cascades of events (bursts)

## Mobile phone communication



Miritello, Moro, Lara (2010)



time

# What is the impact of real bursty behavior in information spreading?

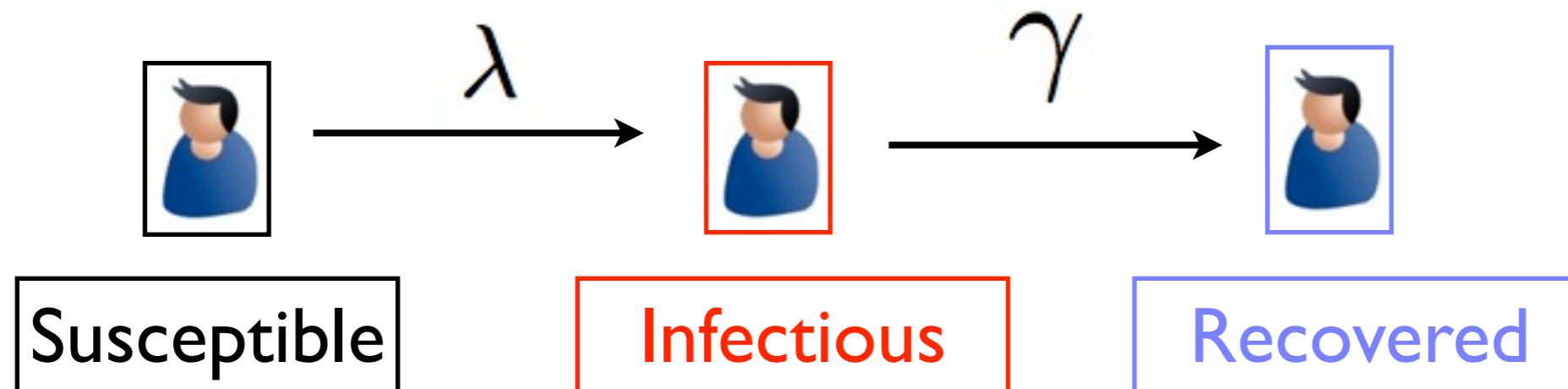
# What is the impact of real bursty behavior in information spreading?

Information diffusion model from epidemiology

## SIR MODEL

*Daley and Kendall , Nature, vol. 204, no. 4963 (1964)*

*Murray, Math. Biol, vol. 17, Springer, NY (2002)*



- Fully mixed population
- Each user has the same probability of infection
- Homogeneous time

$$\frac{ds}{dt} = -\lambda is$$

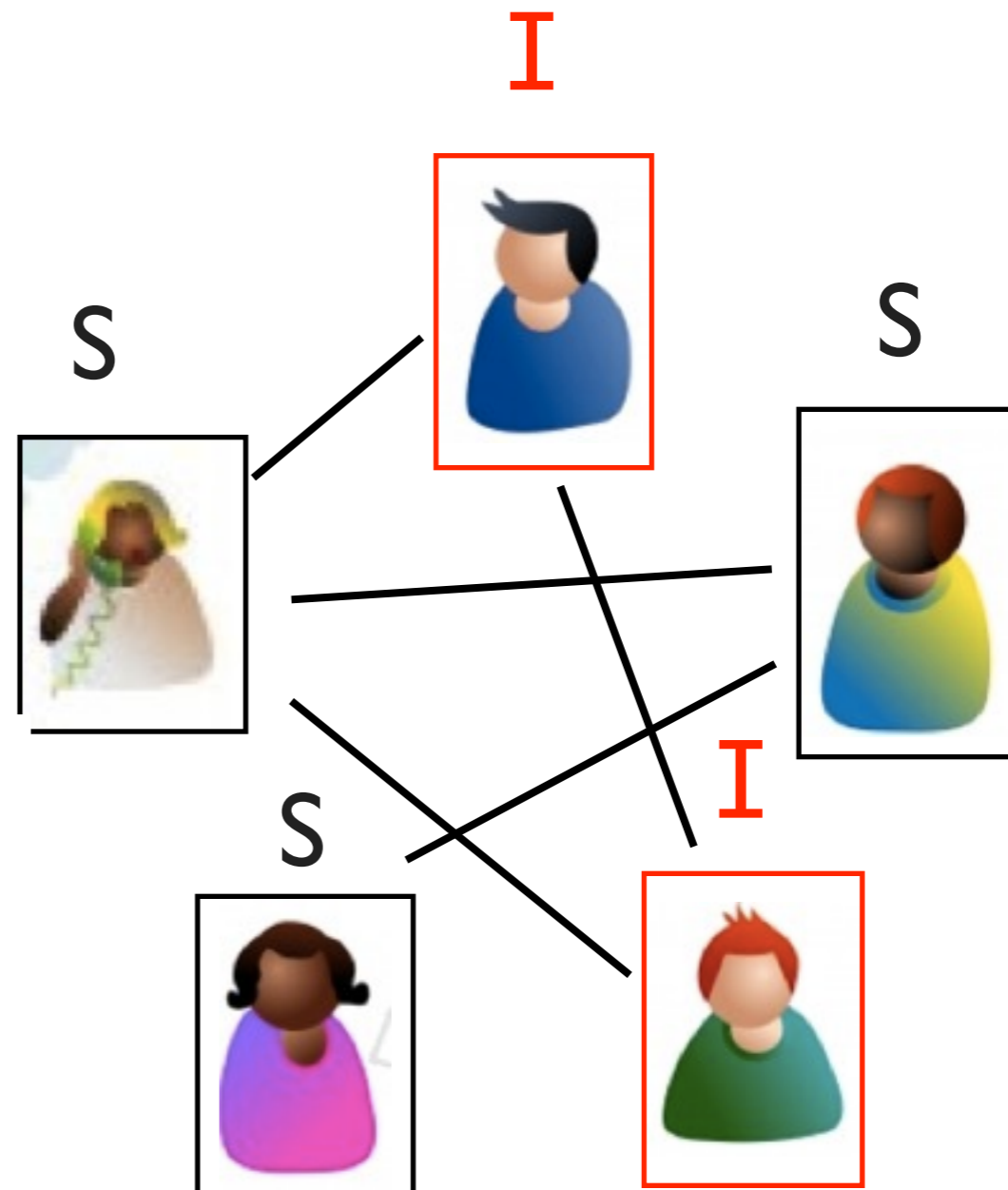
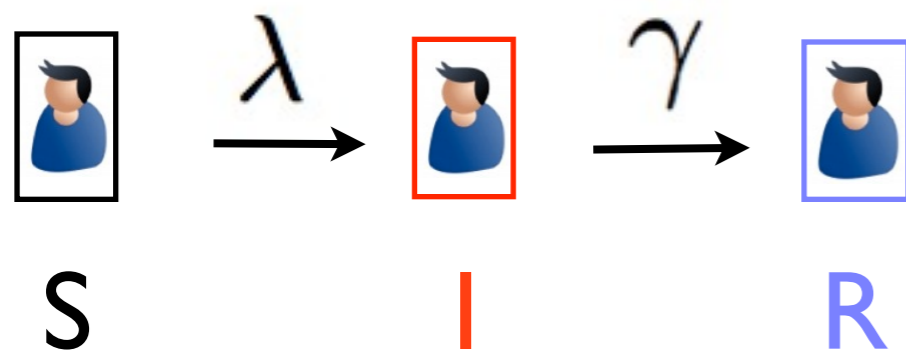
$$\frac{di}{dt} = \lambda is - \gamma i$$

$$\frac{dr}{dt} = \gamma i$$

$$s + i + r = 1$$

# What is the impact of real bursty behavior in information spreading?

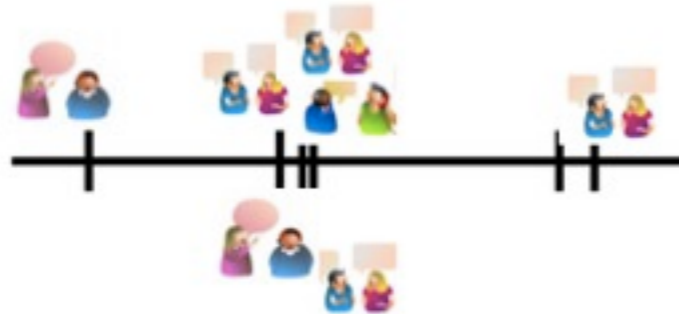
## SIR MODEL



Homogeneous



Heterogeneous



# SIR Model on Real Data from Mobile Phone Calls

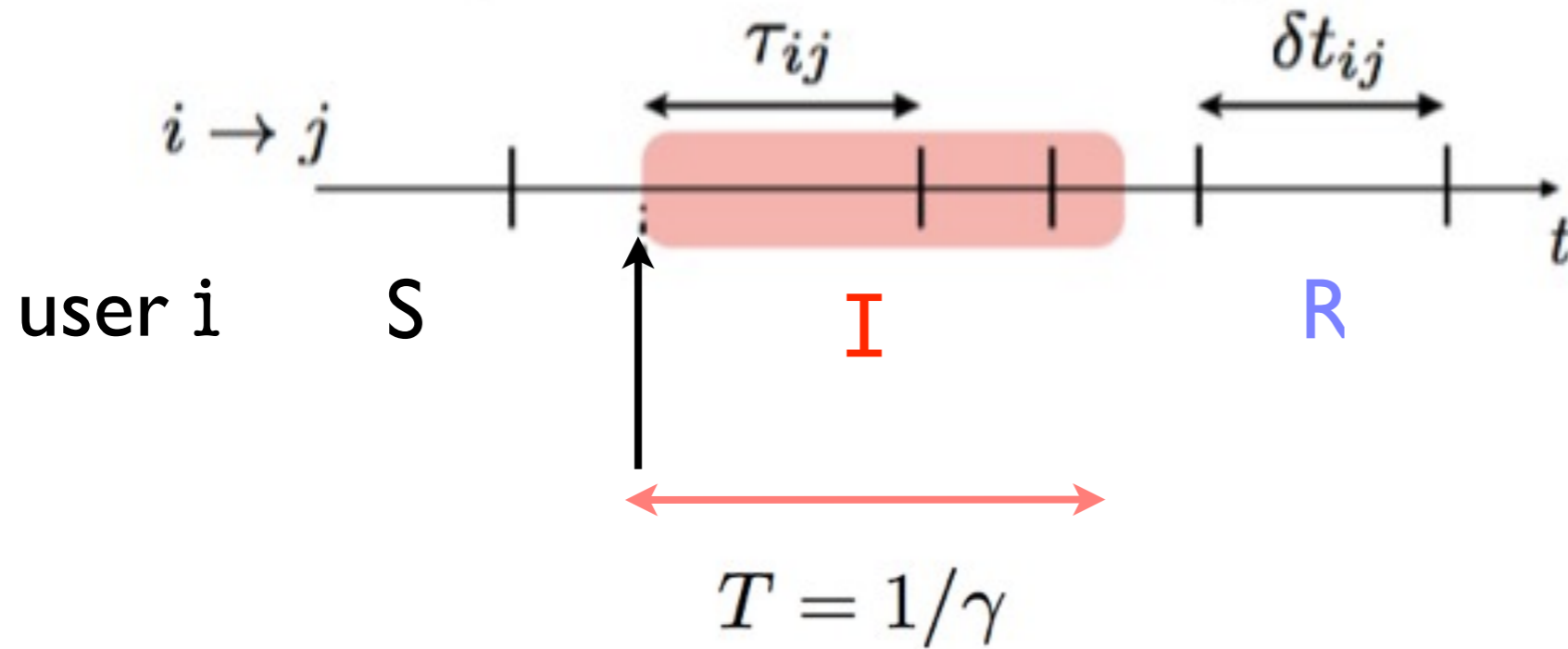
## Country X

- CDR
- 11 months of data
- 23M people
- 2300M (call) links

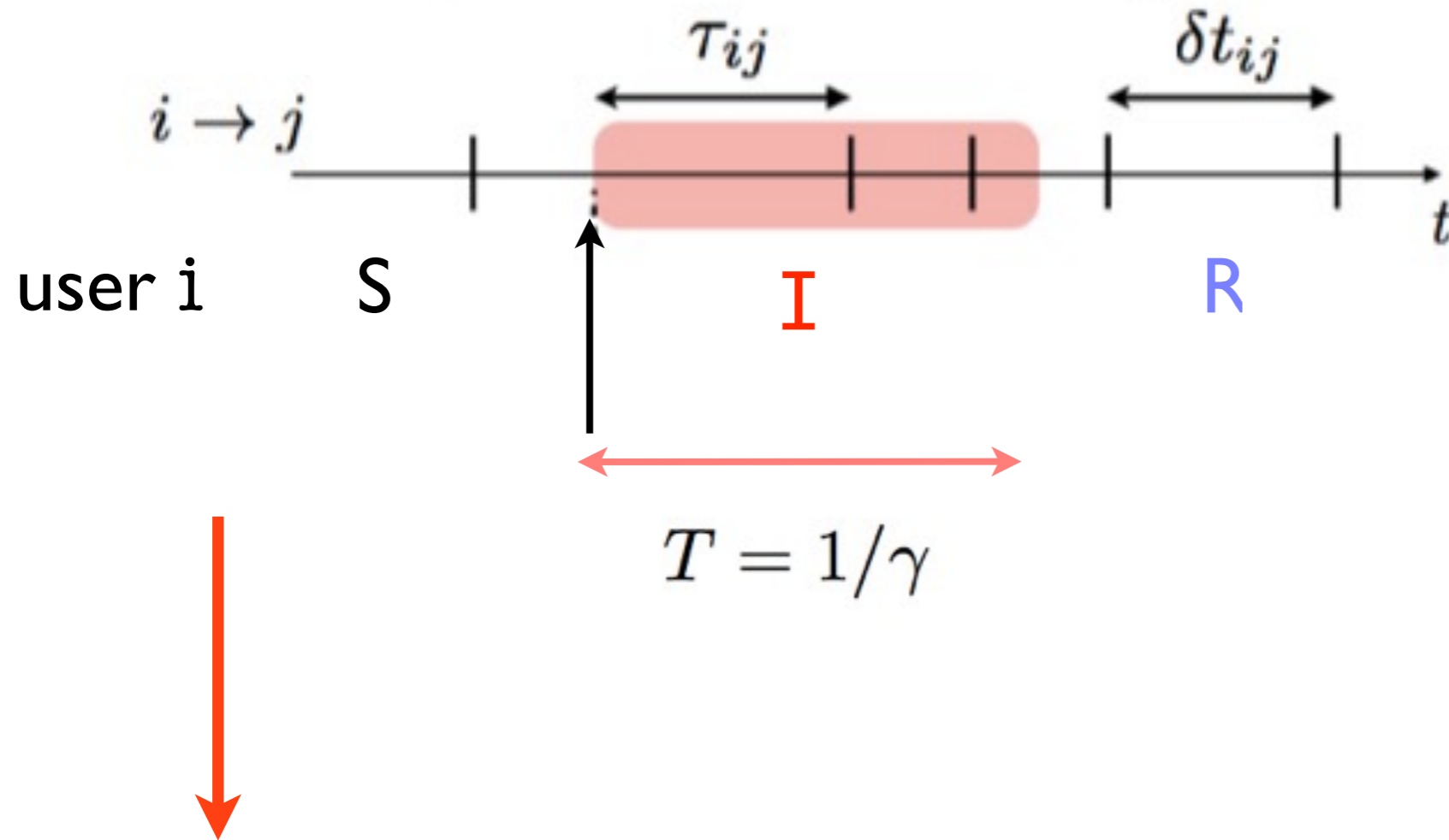


07514422955	07872909981	15	000003	C
07802715977	07783276078	15	347	C
07872620521	07872618243	18	000036	C
07740086040	07821842408	24	000069	C
07543053528	07595184583	26	000061	C
07740469727	07766415523	34	20	C
07516626552	07522398677	35	000033	C
07907193548	07856616326	35	000004	C
07907378133	07873905835	41	000021	C
07783276078	07543466075	42	000175	C
07729856086	07769974265	47	000017	C
07894668339	07711598505	48	000009	C
07521620630	07597377490	53	000209	C
07889800622	07776301842	53	145	C
07725326776	07595030724	55	292	C

# Modeling Human Communication



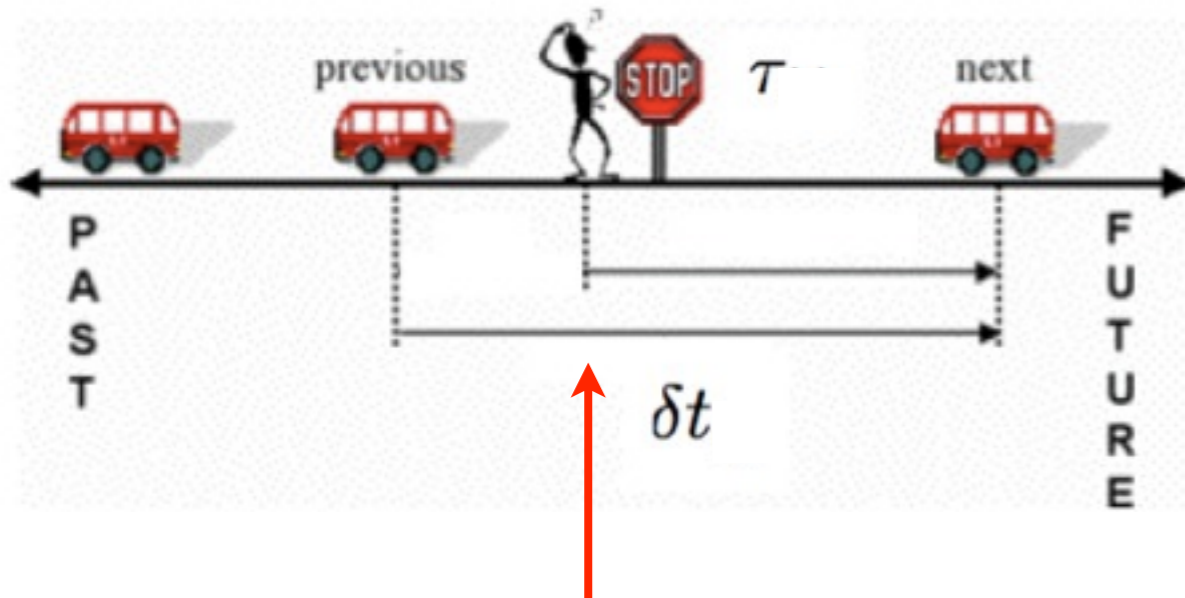
# Modeling Human Communication



**Bus Waiting Time Paradox: how long do you wait for the bus?**

# Bus Waiting Time Paradox: how long do you wait for the bus?

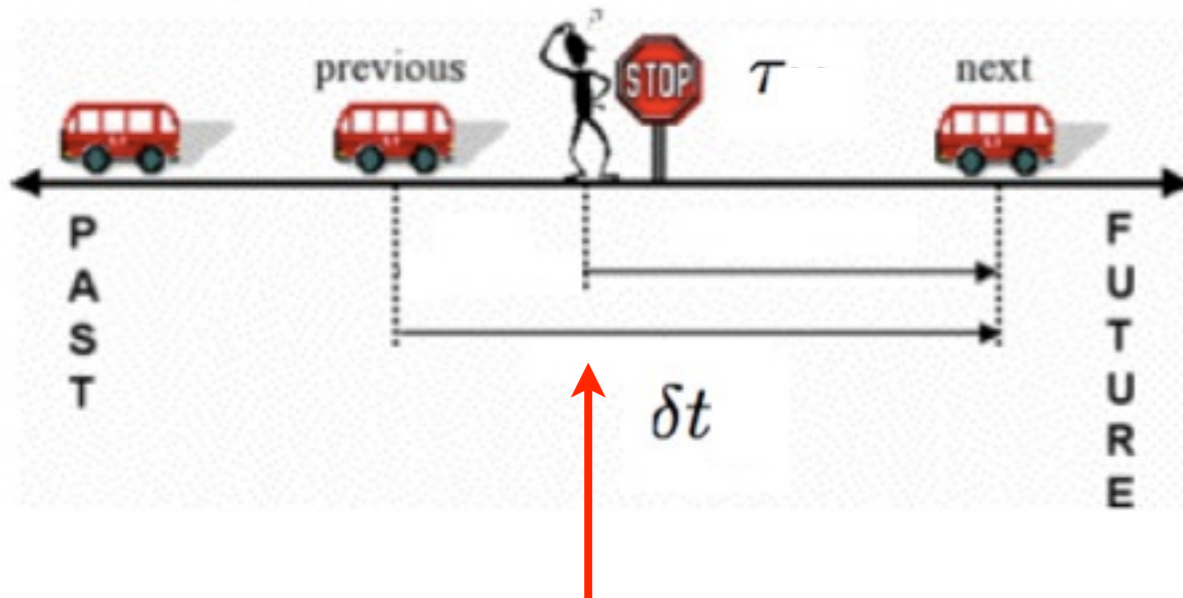
- you arrive at random  $t$
- buses arrive according to  $Q(\delta t)$
- the mean interval between buses is  $\bar{\delta t}$



$\bar{\tau}$  ?

# Bus Waiting Time Paradox: how long do you wait for the bus?

- you arrive at random  $t$
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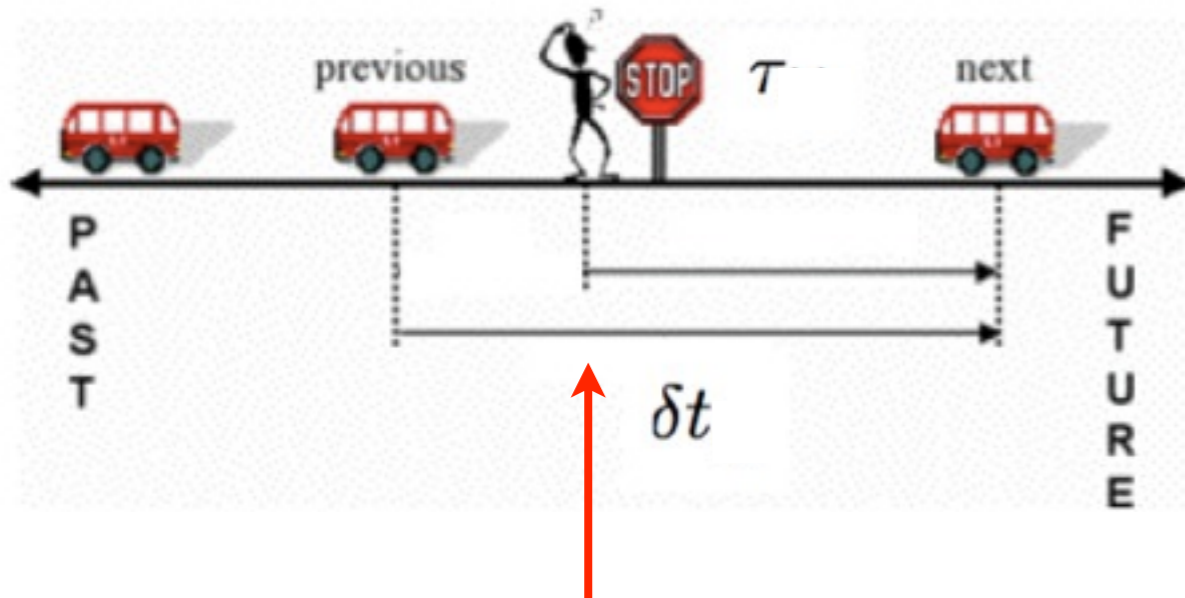
$\bar{\tau}$  ?

Probability to arrive at an interval  $\delta t$

$$\frac{\delta t Q(\delta t)}{\bar{\delta t}}$$

# Bus Waiting Time Paradox: how long do you wait for the bus?

- you arrive at random  $t$
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$\bar{\tau} ?$

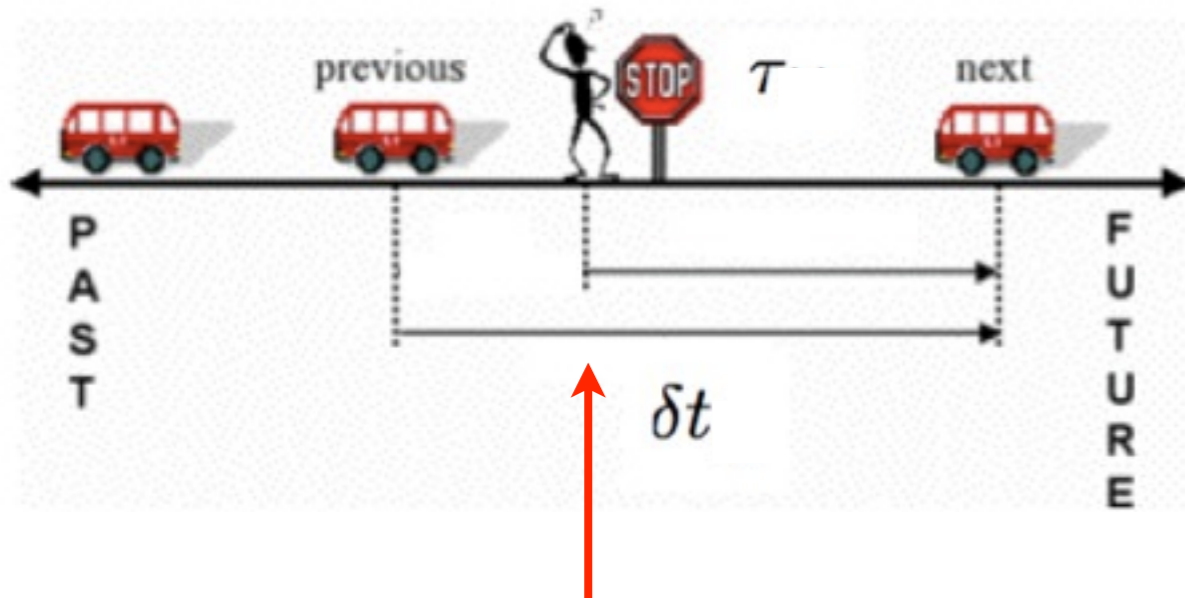
given the interval  $\delta t$   
 $\tau$  is equally distributed

Probability to arrive at an interval  $\delta t_{ij}$

$$\frac{\delta t Q(\delta t)}{\bar{\delta t}} = \frac{1}{\bar{\delta t}}$$

# Bus Waiting Time Paradox: how long do you wait for the bus?

- you arrive at random  $t$
- buses arrive according to  $Q(\delta t)$
- the mean interval between buses is  $\bar{\delta t}$



$\bar{\tau} ?$

Finally we average over all the  $\delta t \geq \tau$  given the interval  $\delta t_{ij}$   $\tau_{ij}$  equally distributed

$$P(\tau) = \int_{\tau}^{\infty} d\delta t \frac{\delta t Q(\delta t)}{\bar{\delta t}} \frac{1}{\delta t}$$

# Bus Waiting Time Paradox: how long do you wait for the bus?

$$P(\tau) = \int_{\tau}^{\infty} d\delta t \frac{\delta t Q(\delta t)}{\overline{\delta t}} \frac{1}{\delta t} = \frac{1}{\overline{\delta t}} \int_{\tau}^{\infty} d\delta t Q(\delta t)$$

$\bar{\tau}$  ?

$$\bar{\tau} = \int_0^{\infty} d\tau \tau P(\tau) = \frac{\overline{\delta t}}{2} \left( 1 + \frac{\sigma_{\delta t}^2}{\overline{\delta t}^2} \right)$$

$$\bar{\tau} = \frac{1}{2} \frac{\overline{\delta t^2}}{\overline{\delta t}}$$

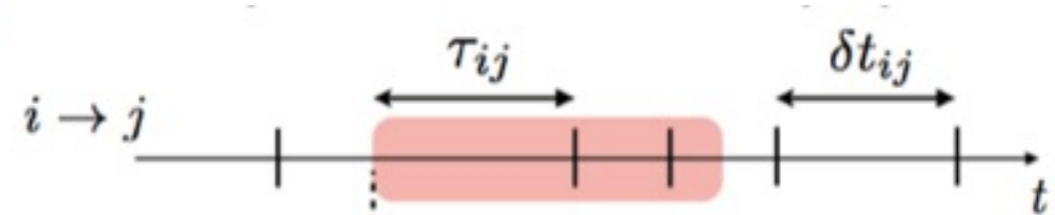
# Bus Waiting Time Paradox: how long do you wait for the bus?

$$P(\tau) = \int_{\tau}^{\infty} d\delta t \frac{\delta t Q(\delta t)}{\bar{\delta t}} \frac{1}{\delta t} = \frac{1}{\bar{\delta t}} \int_{\tau}^{\infty} d\delta t Q(\delta t)$$

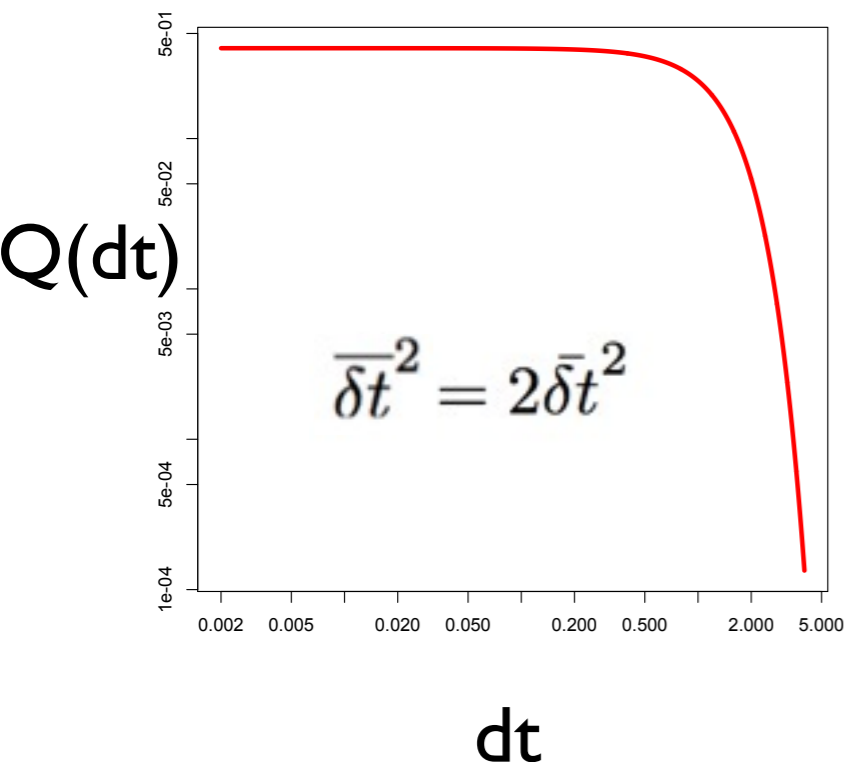
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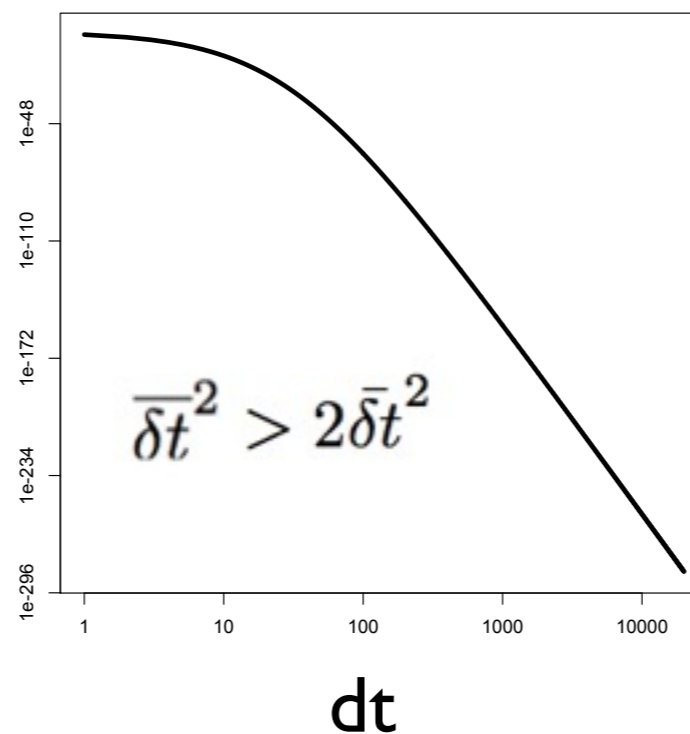
$$\bar{\tau} = \frac{1}{2} \frac{\overline{\delta t^2}}{\bar{\delta t}}$$



POISSON



LONG-TAIL



The long-tail of  $Q(\delta t)$  makes the waiting time longer than the Poisson case

# Implications in information spreading

## SIR Model on Real Data from Mobile Phone Calls

Country X

- CDR
- 11 months of data
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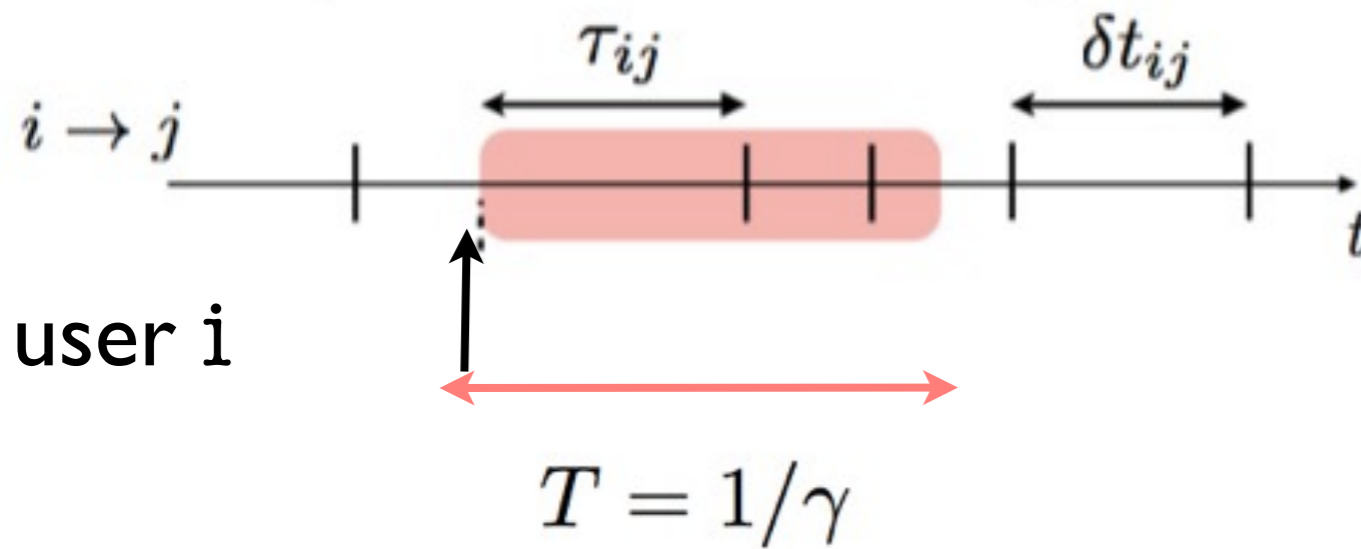
07514422955	07872909981	15	000003	C
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# Implications in information spreading

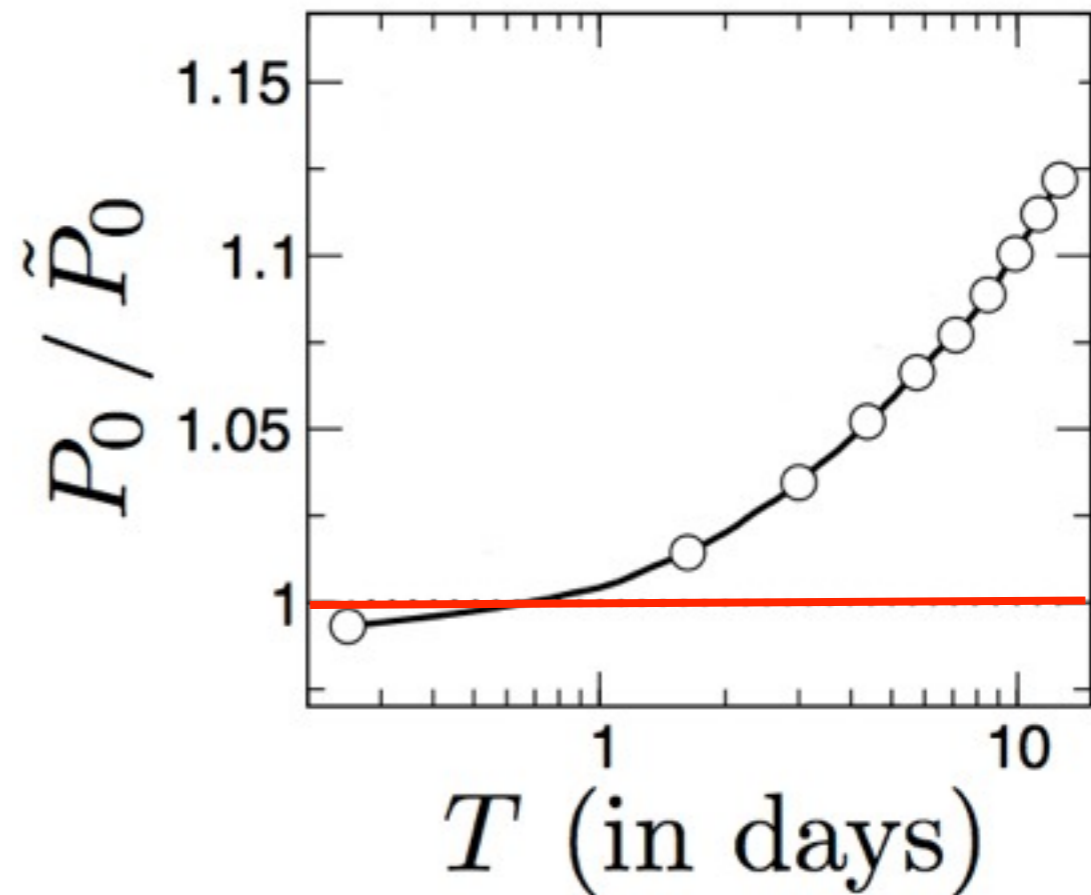
probability that the information will be transmitted from  $i$  to  $j$

M.E.Newman, Phys. Rev. E 66, 16128 (2002)

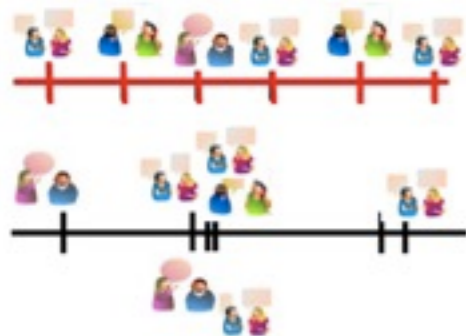
Case  $\lambda = 1$



$$T_{ij} = 1 - P_{ij}^0$$



$$P_{ij}^0 = \int_T^\infty P(\tau_{ij}) d\tau_{ij}$$



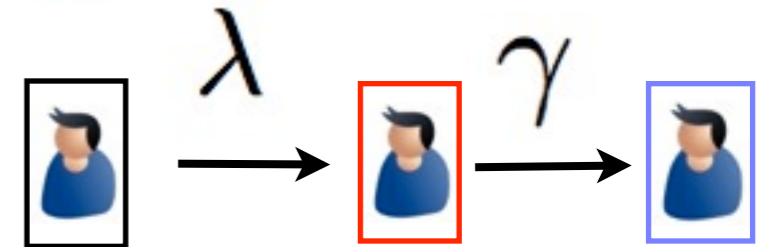
$$P_{ij}^0 > \tilde{P}_{ij}^0$$

$$T_{ij} < \tilde{T}_{ij}$$

# Implications in information spreading

$$P_{ij}^0 > \tilde{P}_{ij}^0 \longrightarrow T_{ij} < \tilde{T}_{ij}$$

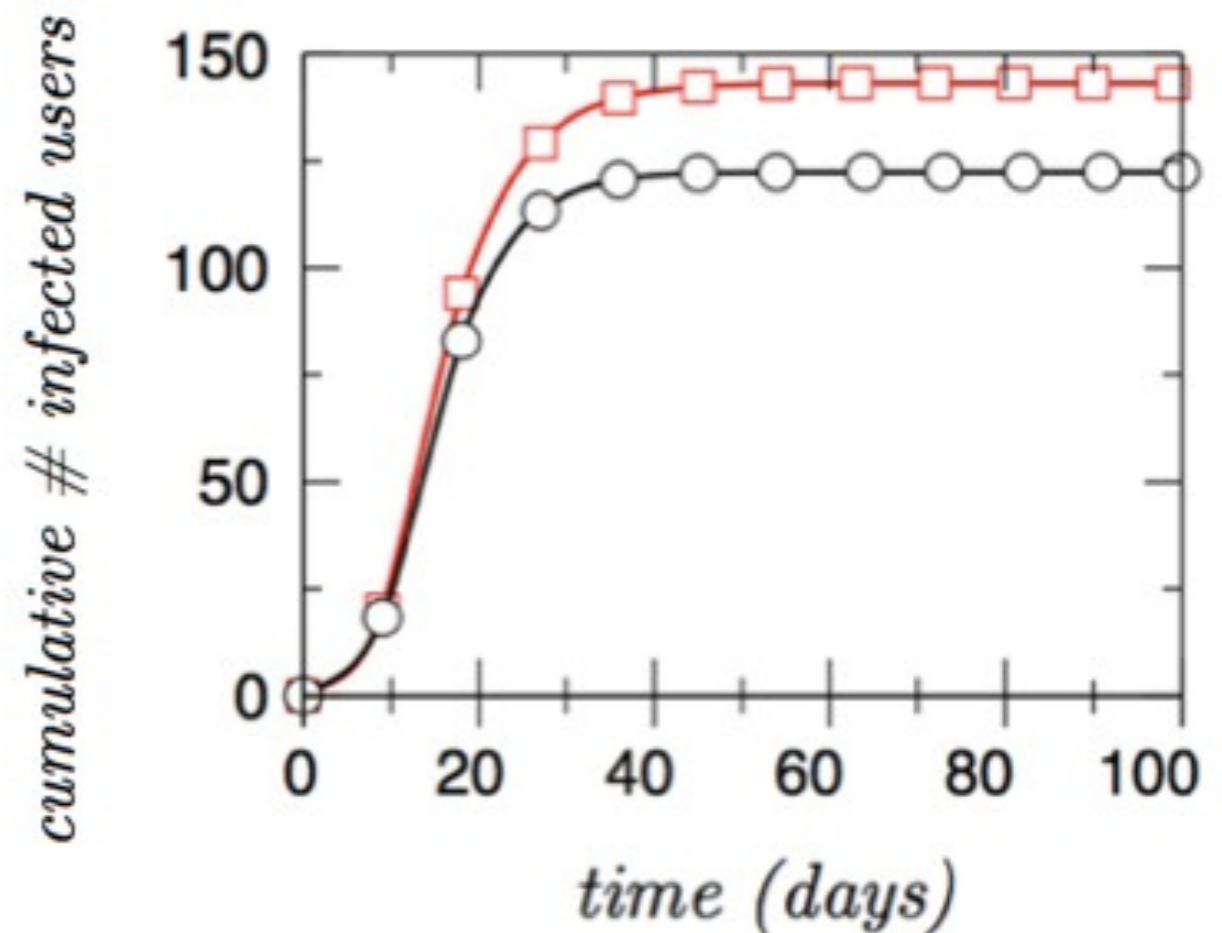
## SIR MODEL on Real Data



### Assumptions

- in any call infection happens with probability  $\lambda = 1$
- an infected node recovers after a fixed  $T = 1/\gamma$

The bursty real dynamics makes the reach narrower!



# Summary

- The way humans communicate is very heterogeneous
  - bursty behavior - (hurry up and wait)

*Barabasi, Bursts: The Hidden Pattern Behind Everything We Do, Dutton Books (2010)*

- The observed behavior can be modelled and understood by means of mathematical tools

*Daley and Kendall, Nature, vol. 204, no. 4963 (1964)*

*Murray, Math. Biol, vol. 17, Springer, NY (2002)*

*M.E. Newman, Phys. Rev. E 66, 16128 (2002)*

- Heterogeneity affects dynamical real processes
  - e.g. information spreading

*Miritello, Moro & Lara, PRE Rapid Comm. (2011)*

<http://arxiv.org/abs/1011.5367>



