



Oracle Campus Recruitment, based in Madrid

Oracle (NASDAQ: ORCL) is the world's most complete, open, and integrated business software and hardware systems company. For more information about Oracle, visit oracle.com.

The Oracle Advance Customer Support team is responsible for developing state-of-the-art technologies and best practices to ensure our customers receive the support they need when and where they need it. With a 24x7 service, it provides real-time support for critical issues through our Global Support Center

We are looking to add a high number of interns to our experienced Advance Customer Support Team in Madrid. This is an exciting opportunity to be at the forefront of the OCS transformation to SaaS Cloud Services.

What do we offer?

- Successful candidates will have the opportunity to join a leading company to develop their skills while learning from the best.
- Tailor- made training: you will have a mentor from the first day that will be in charge of setting the objectives of the internship and the competencies to be developed.
- Technical and skills training throughout the internship program.
- Long-term internship, part or full-time depending on your academic situation.

What will you do?

- Procedure guidance follow-up when an alert is detected.
- Documentation of each operation carried out.
- Performing daily tasks to improve and support the work of other employees.
- Implementation of daily and weekly reports to assess the quality of the work.
- Collaborate in the development of certain client services.
- Validation of data extracted from the client for later analysis.

What are we looking for?

- Students/recent graduates in Engineering, Business Administration, Economics or any other related qualifications.
- High level of English and French
- The ideal candidate will be passionate about technology and multicultural environments.
- Willingness to join a dynamic and multinational team

To apply, send a copy of your CV in English to patricia.naranjo@oracle.com

Oracle Recruiting: "Continuously selected by our clients as the exclusive vendor of preeminent talent"